Contents

vii

Foreword	ix
Brett D. Lee, PhD, FACHE	
Academic Foreword	xiii
Andrew N. Garman, PsyD	
Preface	xvii
Acknowledgments	xxix

Part I Leadership in Healthcare

The Leadership Imperative	3
A Review of Academic Leadership Theories	
and Concepts	21
Is the Popular Leadership Literature Worthless?	45
The Values-Based Definition	57
The Senior Leader Challenge	81
Personal Values	
Respect as the Foundation of Leadership	97
Respect as the Foundation of Leadership Ethics and Integrity	97 113
1 I I I I I I I I I I I I I I I I I I I	
Ethics and Integrity	113
Ethics and Integrity Interpersonal Connection	113 125
Ethics and Integrity Interpersonal Connection Servant Leadership	113 125 145
	A Review of Academic Leadership Theories and Concepts Is the Popular Leadership Literature Worthless? The Values-Based Definition

Part III Team Values

Chapter 13	Cooperation and Sharing	215
Chapter 14	Cohesiveness and Collaboration	231
Chapter 15	Trust	247
Chapter 16	Conflict Management	265
Part IV	Evaluation	
Chapter 17	Assessing Team Values	283
Chapter 18	Evaluating Team Effectiveness	293
Chapter 19	Self-Evaluation at All Career Stages	311
Part V	Additional Perspectives on Leadership	
Chapter 20	Inclusive Leadership Carla Jackie Sampson, PhD, FACHE	331
Chapter 21	Physician Leadership Issues Margot Savoy, MD, FAAFP, FABC, FAAPL, CPE, CMQ	347
Chapter 22	Humans Working with Humans to Heal Humans Katherine A. Meese, PhD, and David A. Rogers, MD, MPHE	373
Chapter 23	Leadership Matters—For Healthcare's Present and Future Patrick D. Shay, PhD	389
Chapter 24	Post-COVID Leadership	413
Appendix A: 1	Professional and Personal Values Evaluation Form	431
	Emotional Intelligence Evaluation Form	435
**	Leadership Team Evaluation Form	439
Appendix D: (Grading Healthcare Team Effectiveness	443
Index		451
About the Aut	hor	471
About the Con	atributors	473

viii Contents

Copying and distribution of this PDF is prohibited without written permission. For permission, please contact Copyright Clearance Center at www.copyright.com.