



Transition Guide

Exceptional Leadership: 16 Critical Competencies for Healthcare Executives,

Third Edition

April 2024

Changes in the Third Edition

The third edition of this book has been revised to reflect contemporary issues and the latest research on leadership. Individual and organizational challenges faced in the aftermath of the pandemic are discussed in several chapters. Below is a list of the most significant chapter-specific additions and changes.

Chapter	Chapter Title	Status/Updates
	St. Nicholas Health System Case Study	Updated substantially to reflect a more diverse leadership team, as well as contemporary changes in healthcare financing, strategy, sustainability, and DEIB concepts
3	Developing Vision	New coverage of strategic foresight
10	Energizing Staff	Updated substantially to reflect new sensitivities needed in the post-COVID era
12	Building True Consensus	Updated to reflect new research supporting persuasion and influence skills
15	Stimulating Creativity	Updated to reflect new research that supports different approaches to creativity

16	Cultivating Adaptability	Updated to reflect the essential need to be able to pivot and show agile leadership
17	Systems Approaches to Leadership Development	Updated to incorporate new research on linkages between leadership development practices and health system outcomes
18	Leadership Coaches and Coaching Programs	Updated to reflect contemporary practices and current trends in coaching, including applications to all types of leaders and the impact of coaching on leader performance
20	Developing a Feedback-Rich Working Environment	Updated with more current descriptions of the techniques as well as more current research on their impact
21	Physician Leadership Development and Competencies	Updated substantially to reflect current thinking on physician leadership and several new insights from physician leaders