

This is a sample of the instructor resources for *Lean Done Right: Achieve and Maintain Reform in Your Healthcare Organization*, by Thomas G. Zidel. This sample contains the PowerPoint slides for Chapter 4.

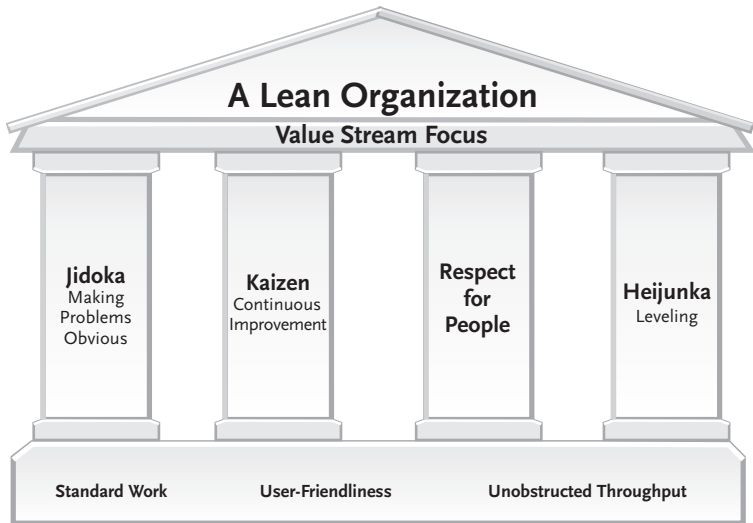
The complete instructor resources consist of 42 slides of the textbook's exhibits. If you adopt this text you will be given access to complete materials. To obtain access, e-mail your request to [hap1@ache.org](mailto:hap1@ache.org) and include the following information in your message:

- Book title
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- A contact name and phone number/e-mail address we can use to verify your employment as an instructor

You will receive an e-mail containing access information after we have verified your instructor status. Thank you for your interest in this text and the accompanying instructor resources.

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## Exhibit 4.2: The House of Lean



**Exhibit 4.1: The Culture-Creating Path of the Lean Implementation Model**

